



# IS YOUR PBX SECURE?

Consultative Security Assessment and Analysis for  
Nortel Meridian 1 and Meridian Mail

## Toll Fraud Defined

“Toll Fraud” occurs when your PBX and its communications facilities have been accessed and used illegally by “Hackers”. Just like a computer hacker, PBX hackers look for weak spots in your system’s programming and configuration, and employ an array of complex hacking tools ranging from password-stealing software to automatic dialers to perpetrate toll fraud. Hackers are difficult to detect until the damage is already done. With so many different vendors, consultants, technicians and employees accessing your PBX as part of your system’s routine maintenance over the years, PBX hackers are often discovered only after they’ve had weeks, to access your facilities and rack up tens, perhaps hundreds of thousands of dollars on your phone bill. It’s a sophisticated problem that requires sophisticated countermeasures.

## Sophisticated Countermeasures

One of the best ways you can protect your Meridian 1 PBX and Meridian Mail system from hacking and the resultant toll fraud is to request our Security Audit. Newly developed with an eye towards “customer friendliness” and designed to exceed current industry standards, this Security Audit delivers all of the quality, convenience and utility found in our other PBX Auditing services.

## Comprehensive and Consultative

**A total of 85 separate analyses are performed on both Meridian 1 PBX and Meridian Mail data**, resulting in a truly consultative report that highlights potential weak spots or “holes” in your system. Detailed descriptions and a list of common security concerns are provided for each component or feature analyzed.

Plus, we follow up each description with a detailed analysis that presents, in customer-friendly language, corrective actions that may be taken to further enhance security and prevent unauthorized system access in the future. Finally, each Security Audit includes free consultation with one of our staff members, giving you an opportunity to explore your finished audit at the micro level.

## Additional Features and Benefits

- **Fast Turnaround:** data is processed and published within seven days
- **Free Consultation:** Consultation is included with each audit at no charge
- **No Learning Curve:** data is presented in customer-friendly language and graphics

For more information on our VoIP  
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