



# THE NORTEL MERIDIAN PBX SOURCEBOOK

## Understand Your PBX Configuration

The SourceBook and SiteBook are two important tools that can simplify the job of PBX maintenance and management. **Containing more than 23 graphical and textual reports** ranging from Station Templates to Equipment Maps, the SourceBook and SiteBook constitute **a complete audit and documentation of your Nortel Meridian 1 PBX.**

The Sourcebook's "Action Items" reports will help you quickly identify and **resolve programming errors** and capacity issues before they affect service quality. The detailed equipment map and inventory reports included in the SiteBook can virtually eliminate the need for physical site surveys and can help you proactively plan for system expansions. Customized reports such as "Privilege Groups" and "System Activity" make it possible to perform analyses not easily done with the expensive, standard Nortel reporting capabilities and procedures. The SiteBook is included at no cost with each SourceBook, but is also available as a stand-alone service. With all of the many features and benefits, it's easy to see why the SourceBook and SiteBook should become standard components of an annual telecommunications audit and review



Ext. 713	
Cust No: 0	Set Type: 3903
Name: NOW DEPT	
Fwd Int: 410	Ext: 0
Hunt Int: 410	Ext: 0
Hunt Key: 1	ICM:
Call Pickup: 55	
Spd Call Sys: 200	Sta: 043
CLS: UNR	
NCOS: 3	TGAR: 1
DES: 11XC13	
Equipment: 002 0 06 02	
Service Date: 14 NOV 1999	

Ext. 2016	
Cust No: 0	Set Type: 2016
Name: 110000011	
Fwd Int: 410	Ext: 0
Hunt Int: 410	Ext: 0
Hunt Key: 1	ICM:
Call Pickup: 55	
Spd Call Sys: 200	Sta: 043
CLS: UNR	
NCOS: 3	TGAR: 1
DES: 11XC13	
Equipment: 002 0 06 02	
Service Date: 14 NOV 1999	

Ext. 2116	
Cust No: 0	Set Type: 2116
Name: 110000011	
Fwd Int: 410	Ext: 0
Hunt Int: 410	Ext: 0
Hunt Key: 1	ICM:
Call Pickup: 55	
Spd Call Sys: 200	Sta: 043
CLS: UNR	
NCOS: 3	TGAR: 1
DES: 11XC13	
Equipment: 002 0 06 02	
Service Date: 14 NOV 1999	

Ext. 2000	
Cust No: 0	Set Type: 2000
Name: 110000011	
Fwd Int: 410	Ext: 0
Hunt Int: 410	Ext: 0
Hunt Key: 1	ICM:
Call Pickup: 55	
Spd Call Sys: 200	Sta: 043
CLS: UNR	
NCOS: 3	TGAR: 1
DES: 11XC13	
Equipment: 002 0 06 02	
Service Date: 14 NOV 1999	

Ext. 2010	
Cust No: 0	Set Type: 2010
Name: 110000011	
Fwd Int: 410	Ext: 0
Hunt Int: 410	Ext: 0
Hunt Key: 1	ICM:
Call Pickup: 55	
Spd Call Sys: 200	Sta: 043
CLS: UNR	
NCOS: 3	TGAR: 1
DES: 11XC13	
Equipment: 002 0 06 02	
Service Date: 14 NOV 1999	

SiteBook - Peripheral Equipment Map

NT8D13 PE Module	
Loop 1 (CCS): 406	

NT8D13 PE Module	
Loop 1 (CCS): 420	

SourceBook - Station  
Template Report

For more information on our VoIP  
Migration Consulting Services contact us at:

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# Q & A

## What reports are included with the PBX SourceBook?

From graphics of every telephone set to detailed equipment maps, the SourceBook covers it all. Here are just some of the reports :

- Station Templates
- Station and System Speed Call Lists
- ACD Groups
- Administrative Directories (Alpha, Extension, Call Pickup, Intercom Groups)
- DES Directory
- Routes/Route Lists
- Calling Privileges
- System Software
- Port Counts
- System Activity
- Equipment Lists/Layout
- Action Items
- Move, Add and Change Activity

## Plus...

- Five reports that address system security and toll abuse potential

## Do we need additional hardware and software packages to take advantage of the PBX SourceBook?

No. Since this service operates as a remote service bureau, no hardware or software is required. All that is required to produce the reports is remote access.

**InfoPlus Site Survey** Date of Survey: 9/26/2004

Account: ABC Customer Customer #: 1234 Location: ABC Customer

Modem #: (555)-555-5555 Speed: 9600 Password: 8 Loop: 052 Shelf: 0

Version: 81C Release: 2.5 Issue: 3.0 Serial Number: 1234

Card Type	Description	# Active	Wkng Pts	Sp
	Meridan Mail Interface	3	20	
FSD11AC	Line Side T-1 Card	8	97	
FSD11AR	Line Side T-1 Card	10	122	
FSD02AB	Digital Line Card	2	27	
FSD02BA	Digital Line Card	14	200	24 224
FSD02BB	Digital Line Card	4	59	5 64
FSD02GA	Digital Line Card	18	229	59 288
FSD09AK	Analog Line Crd Mess Wait	16	252	4 256
FSD09AL	Analog Line Crd Mess Wait	12	183	9 192
FSD14AH	Universal Trk	1	8	0 8
FSD14AJ	Universal Trk	1	8	0 8
FSD14BB	Universal Trk	8	57	7 64
FSD16AB	DTR Card	4	32	0 32
PC472/720	DTE Card	2	25	7 32
PC720	PRI/DTE Card	23	552	0 552
		21	491	13 504
<b>Totals</b>		<b>2362</b>	<b>206</b>	<b>2568</b>

Comments: Route Data Block information indicates the possibility of a CDR system. The assignment of VMA Class of Service indicates the possibility of a Voice Mail system.

**SiteBook Equipment Map (IPE Module)**

**SiteBook Software/Hardware Inventory**

## I still have questions... Who can I contact?

For additional information or technical support, contact:

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