



Inventory

Site Survey

Site Surveys can be performed and delivered online in as little as an hour.

Eliminate manual site surveys

We know that technicians are always in short supply and that it's not always possible to pull these valuable resources to perform site surveys. It takes time to manually count cards, pull vintage information and obtain port counts. Factor in driving time to remote locations and you're looking at 4-5 hour process. And after all of this time and internal cost, the survey you'll receive will be nothing more than a few scraps of paper with some scribbled card types and port counts.

Improve efficiency, reduce costs

Not only can we survey your Avaya or Nortel PBX system in a fraction of the time it takes for a manual survey, we create benefit-driven deliverables that add value and transform what is typically an administrative function into a cost saving process. Additionally, online access makes it possible to share survey information across multiple business channels just hours after a request is submitted.

Features and Benefits:

- Consistent survey format across Nortel Meridian 1, Succession, BCM and Avaya Platforms
- Cross-checked port counts including breakouts for Equipped, Working, Spare, Phantom and Virtual
- Common and Peripheral Equipment/Cabinet Maps in bay-face format
- Complete inventory of software packages and installed hardware with card types and vintage information
- IP hardware identification
- Customized End of Life Analysis
- Online Access via the InfoPlus PBX Database
- Patch and Key Code Information
- Email notification service highlighting potential sales and service opportunities
- General system information such as serial numbers, security ID's